



TAPER GROUP ERP SYSTEM

BUSINESS MANAGEMENT AT
THE GROUP CORPORATE LEVEL



Context

Integration of different Group companies

Taper is the most prestigious corporate group providing innovative technological solutions on a global scale in the scientific and healthcare sectors. The Group has experienced tremendous growth in recent years as to the number of companies across different sectors of its activity.

Its operations are mostly based in Spain, with activity in Portugal as well.

Taper selected Indra in 2006 as technology partner for the development of the Group as of the parent company.

Over these years, we have consolidated the IT systems, starting with the implementation of the Group's general ERP using the Microsoft Dynamics NAV platform.

Our relationship as technology partner has expanded through to our current standing, with different system implementations (ERP, CRM B2B, etc.), providing technological support in the acquisition of new companies (clinics, gyms, etc).

Microsoft Dynamics NAV Corporate Solution

The initial corporate decision was to use Microsoft Dynamics NAV as the corporate management solution for all of the Group companies at national and international levels.

This decision has been consolidated with the Group's expansion through acquisitions of new companies, which are all currently managed using the same ERP.

The same implementation model has been shared from the start, with an initial solution implemented in Grupo Taper, to which the others have been added.

The transversal design of this model admits the integration of highly diverse lines of business, such as import companies, clinics or a gym franchise.

The project comprises the following main functions:

- Accounting and financial management.
- Commercial management, clients, contacts, activities, etc.
- Integrated management of orders, offers, participation in public tenders and traceability of all of these.
- Purchase management and monitoring of products and providers.
- Logistics for reception and delivery of orders (national and international).
- Business intelligence based on the group's own analytics.

Benefits

System Integrity and Scalability

The implementation strategy has always focused on data integration within any of the Group companies, regardless of its activity or country in which it is located. A shared system that has enabled the Group's fast expansion in an orderly way.

Choosing Microsoft Dynamics as a solution has facilitated periodical system updates, allowing the organization to benefit from technological and functional improvements made available by the manufacturer.

The IT capacity management policy has allowed for enlarging the ecosystem of applications at Grupo Taper with new Dynamics solutions, like CRM, or with innovative responses to new requirements, like e-billing and integration with external logistics operators.

Indra in the sector

We provide solutions to the specific requirements of different sectors

Experience and commitment to customer service through sector-specific solutions tailored to business requirements.

With highly qualified professionals specialized in different, third-party products, contributing our experience in projects that facilitate day to day corporate operations and senior level decision-making in real time.

In healthcare, the IS-H and IS-MED vertical management solutions integrated with ERP, CRM and analytics solutions enable complete, functional coverage and improved management of clinics and healthcare services for patients: management of medical records, waiting lists, management of clinical orders, traceability of medical records, management of operating rooms and clinical guides.

SPECIFIC SOLUTIONS FOR DIFFERENT MARKET SECTORS AND BUSINESS CHALLENGES



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Indra reserves the right to modify these specifications without prior notice.