

INDRA WILL DEVELOP THE SYSTEM THAT WILL CENTRALIZE AND SPEED UP HUMAN RESOURCES MANAGEMENT IN CHILE'S PUBLIC HEALTHCARE

- **This new system will modernize and integrate all processes related with the management of over 145,000 civil servants who work in the 35 public bodies dependent on the Health Department (MINSAL)**
- **Currently, more than 33 million people benefit from the technologies and systems developed by Indra in the health sector and its solutions are used by over 100,000 professionals in more than 5,600 health centers and hospitals**

Madrid, November 3, 2017.- Indra, one of the world's leading global consulting and technology companies, has signed a contract with the Ministry of Health in Chile (MINSAL) for the development and maintenance of a state-of-the-art system that will integrate all of the support processes for human resources management. The project, worth €4.7 million, has an execution period of 24 months.

The Integrated Human Resources System (SIRH.2.0) will provide the different human resources departments of MINSAL greater efficiency and speed, and will simplify defining processes and decision-making; from the management of recruitment and career development, policies on company compensation, performance, training and labor relations, through to self-service and planning.

Likewise, it will be used by over 145,000 users working in the 35 public bodies dependent on MINSAL. These include the National Health Fund (FONASA), the National Supply Warehouse, the Sub-Secretariat for Public Health, the 29 Health Services comprising the Public Healthcare Network, and two benchmark Health Centers (CRS) that include diagnostics tests and specialized therapies.

This is one of Indra's most relevant projects in Chile, together with those implemented for the La Florida Dra. Eloísa Díaz Insunza Hospital, in Santiago de Chile, which have turned this center into a benchmark for integrated e-health in Latin America, thanks to the integration of administrative and clinical processes, the implementation of electronic medical record and prescription systems, and the commitment to mobility.

Leader in healthcare transformation projects

Currently, more than 33 million people benefit from the technologies and systems developed by Indra in the healthcare sector. Its solutions are used by more than 100,000 professionals in more than 5,600 healthcare centers and hospitals, making it possible to organize approximately 500,000 appointments every day. In electronic prescriptions, Indra has also become a leading company nationwide, as its solution is used by over 30,000 healthcare professionals, making over 225 million annual prescriptions.

Indra has been actively involved in developing regional healthcare systems in most of Spain's autonomous communities. The company has supported deployment of electronic medical records in Andalusia (Diraya), the region of Valencia (Abucasis) and for the healthcare service of Galicia (IANUS). Likewise, it is leader in Spain in the implementation of the e-prescription, and participates in its interoperability in several autonomous communities. It has also undertaken emblematic projects in countries such as the Philippines and Bahrain.

In private healthcare, Indra has become the benchmark provider of solutions for electronic medical records and hospital management in Spain, rendering service to over 40 healthcare centers (48% of the centers pertaining to large private healthcare franchises operating in the country).

Furthermore, the company participates, in collaboration with Minsait, its digital transformation unit, in developing innovative solutions to facilitate and improve access to the points of contact with the health system or home telecare services by assessing biometric signals and providing online care. We are also engaged in projects that include connecting sensors that send real-time alerts and developing systems to integrate data from multiple sources to improve health-related decision-making.

About Indra

Indra is one of the world's top consulting and technology companies, the absolute leader in IT in Spain, and a technology partner for the key operations of its customers' businesses worldwide. It offers a comprehensive range of proprietary solutions and cutting edge services with a high added value in technology based on a unique culture of reliability, flexibility and adaptability to the needs of its customers. Indra is a world leader in the development of end-to-end technology solutions in fields such as Defense and Security; Transport and Traffic, Energy and Industry, Telecommunications and Media, Financial Services, Electoral Processes, and Public Administrations and Healthcare. Through its Minsait unit, it addresses the challenges of digital transformation. In 2016 Indra posted a revenue of €2,709m, employed 34,000 professionals, and had a local presence in 46 countries plus sales operations in more than 140 countries. Following its acquisition of Tecnocom, Indra's combined revenues amounted to more than €3,200m in 2016 with a team of nearly 40,000 professionals.