

## **INDRA IS RENEWING LEVEL 3 CMMI CERTIFICATES IN SEVEN COUNTRIES IN AMERICA, ASIA AND EUROPE**

- **The company's IT business operations area and its production centers in Argentina, Brazil, Colombia, Spain, Philippines, Italy and Mexico have achieved this certificate, a global benchmark which guarantees the quality and application of best practices in software engineering and development**
- **This certification acknowledges Indra's commitment to ongoing improvement, with an organizational outlook and a global delivery model which enables processes to be optimized in the different countries and the company's areas of activity and aims to generate maximum client satisfaction**

**Madrid, May 3, 2018,-** Indra, one of the main global technology and consultancy companies has renewed level 3 CMMI in seven countries in America, Asia and Europe after completing the formal assessment process (SCAMPI A) for the CMMI-DEV model. This certification, recognized by the Software Engineering Institute is a global benchmark with regard to high quality and the application of best practices in engineering and software development.

There is specific compliance with CMMI for level 3 development of Indra's Information Technology (IT) business development operations, in which different markets and production are combined in Argentina, Colombia, Spain and Mexico for application development and maintenance activities; such as software production centers which the company has in Argentina, Brazil, Colombia, Spain, Philippines, Italy and Mexico.

This accreditation acknowledges Indra's commitment to ongoing improvement, with an organizational outlook and quantitative management which enables the processes to be understood, controlled and optimized in the different countries and the company's areas of activity. The final objective is to increase the quality of the products and services and consequently client satisfaction.

It is especially difficult to reach this level in such a large organization as Indra. Proof of this is that only 34 of the 2,600 companies assessed for this certificate in 2017 had more than 1,000 employees.

The issuing body, TecNALIA, gave special mention in their assessment to the importance of Indra's delivery model and the different assets and tools which support it, all of which enables the organization to work in an integrated manner using a common language and procedures in all projects and services, regardless of factors such as location, the technology used and the client. This *delivery* model is a benchmark for ongoing improvement and for sharing best practices in each project and service.

To achieve this, the ongoing, distributed and delocalized work of the teams taking part in the operations is important, since they share objectives with a high degree of integration, which enables the coordinated deployment, implementation, compliance and institutionalization of the changes and improvements, reaching each market, production center and country.

### **Commitment to quality**

In addition to this certification, Indra has also locally renewed CMMi Dev. level 3 in Peru in the field of Software Applications Development, Maintenance and Support. It has also renewed its CMMI level 5 certification, the maximum maturity level possible, for the software engineering in Air Traffic Systems and the solutions developed at its Center of Excellence in Security in León.

Indra has also renewed the global ISO 9001 certificate in the new 2015 version for its quality management system, which involves a further improvement for the processes to be more clearly adapted to the company's

strategy and to the reality of the business. Specifically, Indra's global quality system includes 62 centers in 11 countries: Argentina, Brazil, Chile, Colombia, Spain, Italy, Mexico, Panama, Peru, Portugal and Uruguay. They all have a single, uniform and fully integrated system that ensures an appropriate level of quality in every project and operation undertaken by Indra as well as greater adaptation and response to client expectations, especially for large companies with global operations. The global model also enables the analysis of supranational information for improved decision-making, management optimization and global team work, which makes it more effective and efficient than local systems by country.

Indra is one of the few Spanish companies that has not only obtained the above mentioned ISO 9001 certification but also the stringent certificates for the defense and aeronautical sectors, namely the latest versions of PECAL 2110, PECAL 2210, PECAL 2310, EN 9100 and EN 9110.

### **About Indra**

Indra is one of the world's top technology and consulting and a technology partner for the key operations of its customers' businesses worldwide. It is a leading worldwide provider of proprietary solutions in niche areas in Transport and Defense Markets and the absolute leader in IT in Spain and Latin America. It offers a comprehensive range of proprietary solutions and cutting edge services with a high added value in technology based on a unique culture of reliability, flexibility and adaptability to the needs of its customers. Indra is a world leader in the development of end-to-end technology solutions in fields such as Defense and Security, Transport and Traffic, Energy and Industry, Telecommunications and Media, Financial Services, Electoral Processes, and Public Administrations and Healthcare. Minsait is Indra's digital transformation business unit. In 2017 Indra posted a revenue of €3,011m, employed 40,000 professionals, and had a local presence in 46 countries plus sales operations in more than 140 countries.