

INDRA RENEWS ITS GLOBAL QUALITY MANAGEMENT CERTIFICATION WITH AENOR AND EXPANDS ITS SCOPE TO INCORPORATE NEW GROUP SUBSIDIARIES

- **Indra has once again been recognized by AENOR as a company whose Quality Management System complies with the principles, processes and best practices established in the international ISO 9001 standard, the most widely-used model in national and international customer/supplier relations.**
- **The certifying entity highlights the high level of engagement of the Senior Management and the control and monitoring of its projects. It also certifies that Indra complies with the requirements established by the ISO 9001 standard and acknowledges its extremely high degree of implementation within the organization.**
- **In 2023, Indra has expanded the scope of its global ISO 9001 certification with the incorporation of new international subsidiaries into its Quality Management System.**

Madrid, 28 August 2023.- Indra, a leading global technology and consulting company, has renewed its ISO 9001 Quality Management System certification, one of the world's best-known quality certifications. Nicolás Henríquez, AENOR's Business Development Director, presented this certificate to M^a Teresa Atienza, Indra's Head of Organization and Corporate Quality.

The evaluation carried out by AENOR certifies that Indra complies with the requirements established by the ISO 9001 standard and acknowledges its extremely high degree of implementation within the organization, as well as the high degree of commitment of the personnel in the teams of the different subsidiaries included in the scope of the certification. Moreover, the different initiatives undertaken over the past year have made the processes more efficient and allowed the company to make further progress in its continuous improvement.

This year, Indra has expanded the scope of its global ISO 9001 certification with the incorporation of new international subsidiaries into its Quality Management System, including Nexus Payment Systems, SpA in Chile, Consultoría Organizacional S.A.S. in Colombia and Indra Sistemas, S.A. Saudi Arabia Branch. In this regard, the certification currently covers a total of 49 Indra group companies in 17 countries, and more than 29,000 professionals.

As a result, Indra's Quality Management System is globally implemented in Saudi Arabia, Argentina, Australia, Brazil, Chile, Colombia, Spain, the United States, the Philippines, Italy, Mexico, Panama, Peru, Portugal, the United Kingdom and Uruguay. Indra has a single, homogeneous and integrated system that ensures an appropriate level of quality in each of the projects and operations it develops, as well as the best adaptation and response to customer expectations, especially those of large companies with global operations.

The ISO 9001 standard demonstrates a company's ability to meet the needs of its customers. There are three main benefits: it improves processes and reduces the costs (including direct monetary ones) of "non-quality", it secures greater engagement among the professionals when they do a job well done in a sustainable manner, and it also leads to greater conviction regarding the transmission of the commitment to quality to all the audiences of an organization.

As a result of this process, AENOR has highlighted the degree of involvement of the Senior Management in the Quality Management, the risk management, the focus on continuous improvement and aspects that are particularly relevant due to the high degree of geographical dispersion of the teams, such as the plan for internal and external Quality audits, the high degree of project monitoring, the progress in the measurement of non-quality costs, the robust management of internal incidents and the compilation and

valorization of the lessons learned from the projects and areas.

About Indra

Indra (www.indracompany.com) is one of the leading global technology and consulting companies, world leader in engineering technology for aerospace, defense and mobility business, and that heads digital transformation consultancy and information technologies in Spain and Latin America through its affiliate Minsait. It is the technology partner for digitalization and core business operations of its customers worldwide thanks to its business model, based on a comprehensive range of proprietary products, with a high-value end-to-end focus and a high degree of innovation. Sustainability is part of its strategy and culture, to face present and future social and environmental challenges. In the financial year 2022, Indra achieved revenue totaling €3.851 billion, with more than 57,000 employees, local presence in 46 countries and business operations in over 140 countries.

About AENOR

Aenor (www.aenor.com) contributes to the transformation of society by building trust between organizations and individuals through compliance assessment services (certification, inspection and testing), training and information. It's Spain's leading certification body and more than 87,000 work centers have one of AENOR's certifications in fields such as Quality Management, Sustainability, Verification of Non-Financial Information, Animal Welfare, Occupational Health and Safety, Digitization and Compliance.

Among AENOR's differential competitive advantages are the highest brand recognition among companies (B2B) and consumers (B2C), having its own personnel, which allows it to manage accumulated knowledge for the benefit of its clients, innovating in the resolution of new competitive gaps thanks to its proximity to the sources of knowledge, and its geographical and sectoral capillarity.

AENOR is a global organization, and already operates in 87 countries. In Spain it has 19 offices in all the Autonomous Communities with its own auditors and a permanent presence in 12 other countries, mainly in Latin America and Europe.