

INDRA, THE FIRST SPANISH COMPANY TO OBTAIN AENOR'S ISO 31030 CERTIFICATION, WHICH GUARANTEES THE BEST RISK MANAGEMENT WHEN ITS PROFESSIONALS NEED TO TRAVEL

- **This certification recognizes that the company ensures the quality, safety and efficiency of work-related travel to guarantee the well-being, health and protection of people**
- **It certifies that Indra has the capacity to act in a preventive manner to reduce incidents while traveling and, should they occur, to be able to deal with them in a proactive, efficient and flexible manner, thereby also contributing to the continuity of its business**
- **This achievement shows Indra's commitment to its professionals, to whom it offers a trustworthy work environment and encourages responsibility to comply with safety measures**

Madrid, January 3, 2024 - Indra has become the first Spanish company to be awarded ISO 31030 (Travel Risk Management) certification from AENOR, which recognizes that the company effectively manages the risk of business travel of its professionals, with a model that guarantees their well-being, health, safety and security. This certification is part of the company's global risk strategy, which has the ISO 31000 Risk Management Framework certification.

Compliance with ISO 31030 ensures that Indra complies with its duty to protect the safety and security of its employees, who travel on its behalf or are under its responsibility, throughout the duration of their trip and stay abroad: from prior preparation, providing them with information on risk situations, with the appropriate monitoring according to the risk level of the country to which they travel, as well as on their return to their work center.

Key to obtaining this certification was the participation and involvement in the audit of different areas of the company, such as Corporate Security, Insurance, Global Mobility, Joint Prevention Service, Global Risks, Purchasing, Information Security and Privacy.

AENOR, a leading entity in building trust, has highlighted among Indra's strengths the SIGEDES Travel Management System, which offers professionals clear information on the risks to which they are exposed when traveling, with a complete guide to the country, risk level, and corporate requirements to ensure that their trip is safe through various mechanisms and protocols.

The audit team also highlighted that risk prevention in travel is perceived to be integrated into Indra's DNA, contributing to the low incidence despite the large number of trips the company makes throughout the year. With a local presence in 46 countries and business operations in more than 140 countries, travel is a regular part of Indra's business. In 2023 alone, more than 11,500 trips were made, with a net traveling population of 3,200.

Jacqueline Peña, Corporate Security Manager, emphasized that "the success of a company depends on the risk it is willing to take and its ability to manage it. We understand that this certification has a high value for our company and its professionals and shows the commitment of the Board of Directors and Senior Management of the Indra Group to safety and talent, since people are at the heart of our company."

Nicolás Henríquez, AENOR's Business Development Director, emphasized that "this certification allows Indra to build trust among its professionals and to do so with the backing of the most highly valued brand. This is a new step that demonstrates the organization's commitment to best practices."

With ISO 31030 certification, Indra protects its staff, improves employee confidence in health and safety provisions regarding travel, contributes to business continuity capability worldwide, demonstrates the company's ability to control its risks effectively and efficiently, and has the ability to act proactively to reduce travel incidents and address them in a timely and efficient manner, should they occur.

Indra and its areas involved continuously assess external risks and review their internal processes to ensure the protection of their personnel. The company periodically undergoes independent audits for the certification of its management and production systems in accordance with the main international standards.

Pioneers in the safety of professionals

For Indra, it is of utmost importance to guarantee the integrity, safety and health of its professionals. To this end, it has a pioneering system in corporate security, SIGEDES, the Travel Management System, a set of applications that monitor and assist displaced personnel, and which also allows the rapid location of professionals in high-risk countries.

Thanks to this platform, professionals have immediate and real-time access to health and safety information in more than 190 countries and 800 cities, information on vaccinations, diseases, hospitals, emergency services, weather alerts and corporate travel requirements (authorizations, travel insurance...). All these data are analyzed from the Integrated Security Control Center, a 24/7/365 service center, which centralizes the management of the different Indra's physical security subsystems and applications at an international level.

The company also applies the latest technology to ensure the safety of its professionals through a SILODES emergency geolocation service, a system that allows users to locate and communicate in the event of potential risk situations such as natural disasters, terrorist attacks, loss of contact in remote regions, or when traveling in general.

About Indra

Indra (www.indracompany.com) is one of the leading global technology and consulting companies, and a world leader in technological engineering for the aerospace, defence and mobility markets and digital transformation and information technologies in Spain and Latin America through its subsidiary, Minsait. Its business model is based on a comprehensive range of proprietary products, with an end-to-end, high-value approach and a significant innovative component, making it the technological partner for the digitalization and key operations of its clients around the world. Sustainability forms part of its strategy and culture in order to overcome current-day and future social and environmental challenges. In the 2022 fiscal year, Indra achieved revenue totaling €3.851 billion, with almost 57,000 employees, a local presence in 46 countries and business operations in over 140 countries.

About AENOR

AENOR contributes to the transformation of society by building trust between organizations and individuals through compliance assessment services (certification, inspection and testing), training and information. It is the leading trust-building entity in Spain.

As a global entity, it conducts operations in 87 countries in certification, verification, validation, inspection, analysis, training and information service activities. More than 85,200 work centers currently hold one of AENOR's certifications in fields such as Quality Management, Sustainability, Occupational Health and Safety, Digitalization, Animal Welfare, Non-Financial Information Verification and Compliance.

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