

INDRA TO RENOVATE THE ST. LOUIS LIGHT RAIL TICKETING SYSTEM IN THE UNITED STATES WITH MORE CUTTING-EDGE AND ACCESSIBLE EQUIPMENT

- **Indra has won a contract worth \$16 million USD to replace the current ticket vending machines, adapting their design to incorporate next-generation technologies.**
- **Indra has been the leading technological provider of ticket vending systems for Bi-State Development, the St. Louis area's public transportation agency, for over 15 years.**
- **Both the recent partnership with Parsons and the award of a contract to implement Indra's free-flow tolling solution on I-485 in North Carolina demonstrate Indra's firm commitment to expanding its mobility business in the United States.**

Madrid, April, 5th 2024.- Indra, one of the leading global technology and consulting companies, has been awarded a contract worth \$16 million USD for the renovation of the ticket vending machines (TVMs) for MetroLink, the St. Louis light rail network in Missouri and Illinois (United States), and Bi-State Development, the interstate public agency that operates the public transportation services in the St. Louis metropolitan area.

The contract encompasses the design, manufacture and supply of the new state-of-the-art vending machines set to replace the current machines, previously supplied by Indra between 2006 and 2012, located in 38 of the St. Louis Metro network stations. Indra will also be tasked with implementing a cloud-based management system to monitor, control and maintain the TVMs.

The new systems, based on Indra's Mova Collect line of solutions, will improve user experience with a more cutting-edge aesthetic and larger screens than previous models to facilitate full accessibility. Just like the current machines, the new models will be designed to adapt to the extreme environmental conditions characterizing the St. Louis area in the winter and summer months. Moreover, the new TVMs will be fitted for the potential incorporation of latest market-leading technologies that apply artificial intelligence (AI) and machine learning for natural language processing to improve user-device communication.

This contract confirms the MetroLink public transportation network's renewal of its trust in both Indra's smart ticketing solutions and our 15-year partnership.

As Raúl Ripio, Indra's General Manager of Mobility & Technology, said, "with this contract, we'll reinforce our mission as a company to remain at the forefront of sustainability by providing the best possible service to improve and promote efficient forms of transportation, and we'll ratify our commitment as a technological partner for public transportation ticketing solutions in the USA, enabling us to develop our local equipment manufacturing capabilities and seize new business opportunities".

Promoting sustainable mobility

Indra has recently deployed a new-generation of ticket vending machines in Metro de Madrid, equipping them with innovative natural language technology to facilitate passenger interaction. Indra has provided its extensive experience as one of the world's leading ticketing companies with its proprietary products, designs and projects for subways in Barcelona, Santiago de Chile, Saudi Arabia, Cairo, Calcutta, Amsterdam and Buenos Aires, and many others.

Indra's presence in the public transportation technology sector will consolidate its position as a flagship firm for sustainable mobility solutions. More specifically in the United States, it has focused on growth in the public sector by winning a contract for the implementation of its free-flow tolling system on I-485, one of North Carolina's main highways, bridging the recent partnership with Parsons, an international firm specializing in technology, engineering and transportation, and creating Indra Air Traffic Inc. for air traffic management.

Indra has a unique track record in mobility, with over 2,500 projects completed spanning five continents. More than 100 cities around the world, including London, Dublin, Amsterdam, Madrid, Sydney and Manila, have placed their trust in Indra's innovative solutions to facilitate more efficient, connected, secure and sustainable mobility solutions.

About Indra

Indra (www.indracompany.com) is one of the leading global defence, aerospace and technology companies and a leader of the digital transformation and information technologies in Spain and Latin America through its Minsait subsidiary. Its business model is based on a comprehensive range of proprietary products with a significant innovative component, making it the technological partner for the digitization and key operations of its customers around the world. Sustainability forms part of its strategy and culture in order to overcome current-day and future social and environmental challenges. In the 2023 financial year, Indra achieved revenue totaling €4.343 billion, with more than 57,000 employees, a local presence in 46 countries and business operations in over 140 countries.

Contact Communication

Toñi García Carballal
magcarballal@indra.es
+34 648 10 29 48