



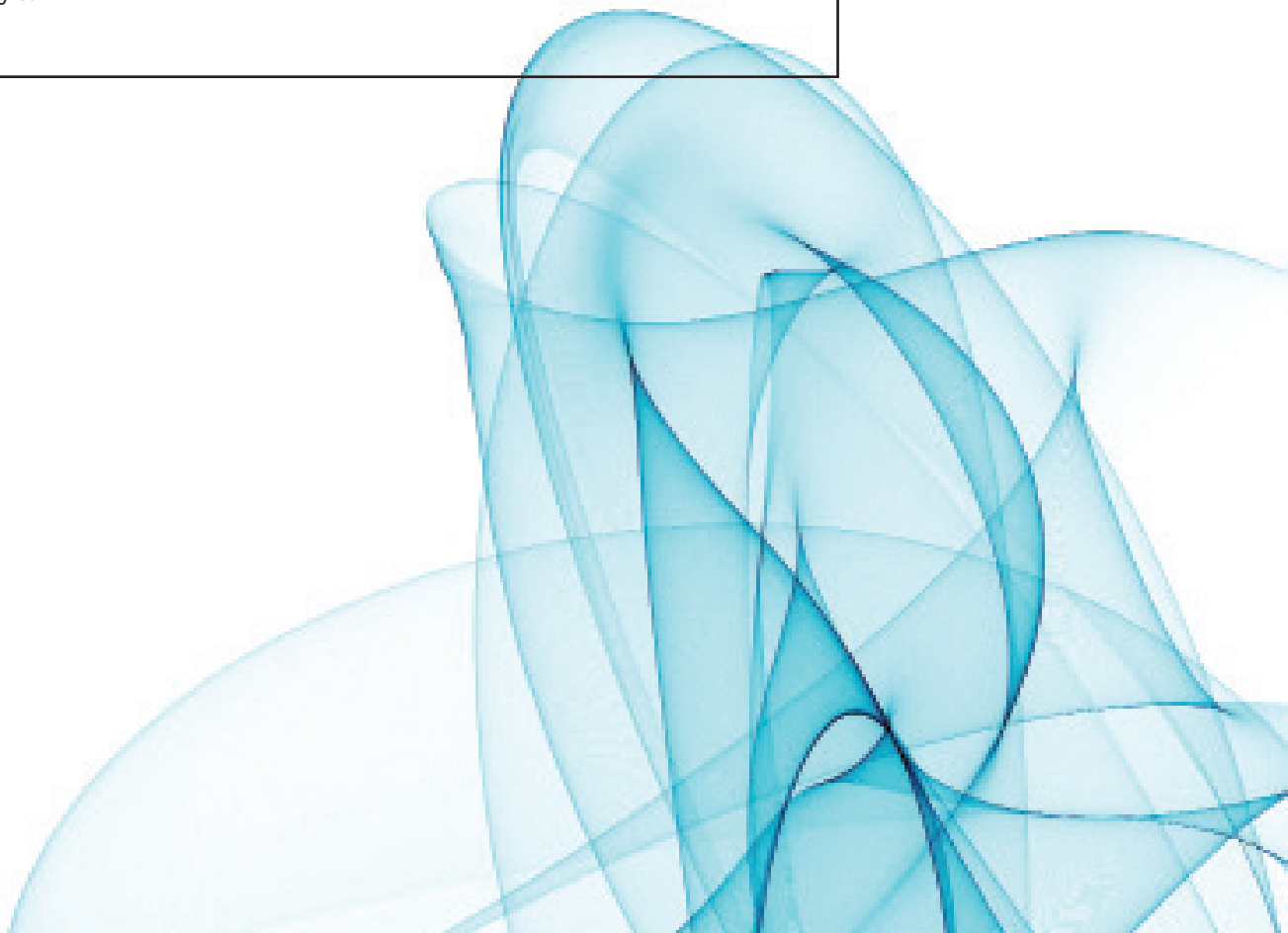
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PUBLIC SECTOR

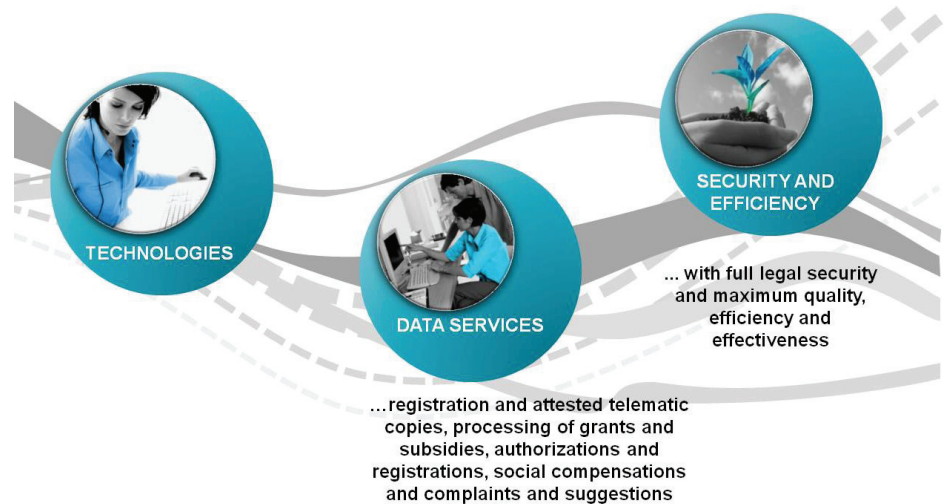
INNOVATIVE SOLUTIONS FOR A CLOSER ADMINISTRATION

Helping Public Administrations with the design and implementation of solutions and services that give the public a better service

indracompany.com



INNOVATIVE SOLUTIONS FOR A CLOSER ADMINISTRATION



We help our clients to provide services to the public across all available channels, effectively and efficiently, guaranteeing legal security through continuous innovation in information and communication technologies (ICTs)

What is eGovernment?

Mechanisms that transform traditional offices into paperless offices, paper case files into electronic case files, traditional communications into online communications, all achieving greater levels of efficiency and effectiveness in service delivery and ensuring quality and legal certainty. Providing the public and other agents with which public authorities relate new relationship models and higher quality in the provision of their services:

- Interoperability between public administrations and the public
- Integration of services that allows full and horizontal access to information
- Electronic processing procedures
- Electronic Registration and Notification
- Secure Electronic Signature
- ...

A more efficient Public Administration

Standardizing and coordinating horizontal processes
Specializing of sector processes (focus on services)
Simplifying and automating processes
Accompanying and guiding during the transformation process

A Public Administration for the Citizen

The public as the initial starting point
New relationship models
Simpler and better quality services
Provide more transparent and "human" public services

AMARA responds to the needs of the Public Administration in eGovernment

AMARA Products



AMARA ATIENDE

The multi-channel face of the platform for society and the public:
 Institutional portal
 Citizen folder
 eOffice

AMARA REGISTRA

Unique, interconnected corporate registry system for all the incoming and outgoing documents

AMARA TRAMITE

System in charge of controlling and managing the procedural administrative case file processing flow

AMARA CAPTURA

Intelligent solution for data classification, separation, extraction and exportation that speeds up the conversion of paper documents into digital data

AMARA PFIRMA

Horizontal corporate system solution for the electronic signature, eSignature, of documents

AMARA NETPLUS

System in charge of the payment gateway with an associated administrative procedure

AMARA NOTIFICA

System in charge of the service and the monitoring of notifications required by procedures

AMARA ARCHIVA

Service that manages the life cycle of all documentation: storage and custody of documents, administration, usage

AMARA CITAS

Integral multi-channel appointment management for organizations and institutions

AMARA eSCRIBE

A corporate system for creating documents and templates based on reusable blocks and paragraphs

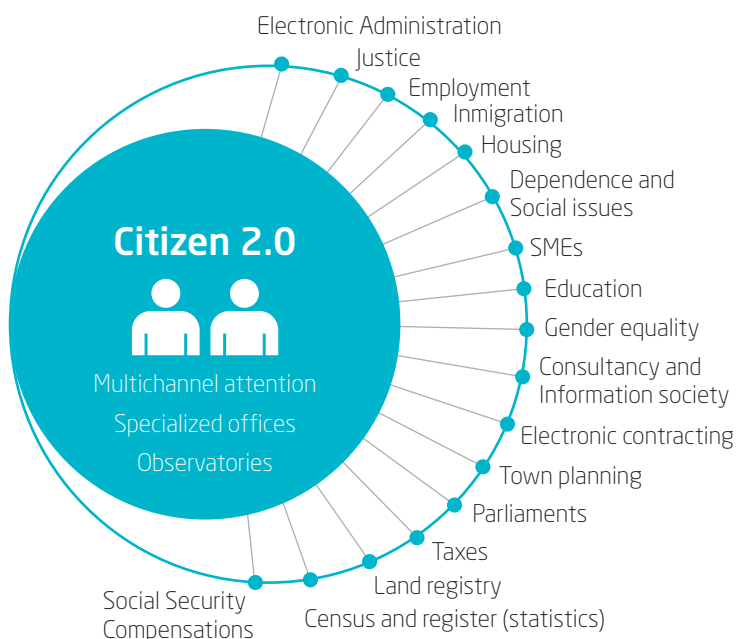
AMARA BI

A corporate Business Intelligence solution that offers obtaining an information model for analysis and reporting, measuring indicators and scorecards

References

Business solutions

Thanks to Indra's experience, capacity and knowledge in the Public Sector, we have developed specific solutions in the most important areas of public service:



The Benefits of eGovernment

For People and Businesses

Closer government to people and to businesses

Carry out administrative processes using the preferred channel

Reduce the inconveniences that arise from time and travel costs

Be aware of process status through electronic means

No need to present information and documents in person

Ability to obtain electronic copies

Access to the services offered through the Electronic Office

Quicker response time to enquiries or processes

Public services that are more accessible, better, and with a higher quality and transparency

Information security and confidentiality

Active participation through citizen participation mechanisms

Receive certified electronic notifications

For the Administration

Modernization of Information and Communication Systems

Improving the Administration's image by providing more accessible services with higher efficiency levels

Simplifying and standardizing procedures, tasks and documents for electronic processing. Reduce bureaucracy

Providing file processing and other electronic services to public employees

Contributing to cost reduction by automating processes and procedures, reducing paper use and unnecessary travel and favoring energy conservation and sustainability

Recognizing the rights people and businesses have to participate in making decisions and designing services

150,000 public employees process their internal procedures with Indra solutions

Over 2,500 procedures converted in new channels of electronic attention

Over 700 telematic services for citizens

Indra in Public Administrations

Indra is a global consulting, technology, innovation and talent company on the cutting edge of high value-added solutions and services. The company operates in more than 128 countries and has more than 42,000 employees worldwide, focusing on developing innovative solutions that meet the needs of the most demanding clients. Indra ranks second in Europe by R&D spend, investing close to €550m during the last three years. In 2012 sales reached 2.941 million euros, of which 57% was from the international market. The international market is the growth leader with a 17% increase.

Indra works with Public Administrations creating valuable solutions and services for the citizen, allowing the government to be closer to people and businesses as well as encouraging public participation in public initiatives, making the Administration more accessible and assisting in the daily work of public employees.

Indra has experience and an expert staff specialized in specific Administration issues, which has enabled a better understanding with their clients in addition to a quick and effective delivery of solutions and services.

Thanks to this, Indra's solutions and services have proven to be a success, not only among public institutions but also, and perhaps more importantly, with citizens.





ISO 9001:2000



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Avda. de Bruselas, 35
28108 Alcobendas
Madrid (Spain)
T +34 91 480 50 00
F +34 91 480 50 80
indracompany.com

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modify these specifications
without prior notice.