



The world awaits you

IS Support Person (SUP)

Tasks and responsibilities

- User guidance and support regarding the use of information systems;
- Follow-up of incidents related to information systems organization of the reporting;
- Follow-up of user requests;
- Follow-up of bug reports;

Experience

- Minimum a total of 2 years with one or more of the following specific support tools or techniques or with ITIL;

Technical knowledge

- MS-Office;
- ITIL;
- JIRA;
- End user assistance and support of information systems;
- IT skills;
- Wiki, collaborative sites and social networks;

If you want to apply this vacancy, please send an email to workinbrussels@indracompany.com specifying the name of the vacancy.