



Universidad  
Europea  
LAUREATE INTERNATIONAL UNIVERSITIES

**Press  
release**

## **INDRA INTEGRATES ITS ELECTRONIC SIGNATURE AND FILING SOLUTION TO SPEED UP THE ISSUE OF CERTIFICATES IN THE UNIVERSIDAD EUROPEA**

- **Some of its benefits include the transfer of dossiers and issue of academic certificates on the same day or the reduction of times and trips that professors must make to deliver, sign and review grades**

Over 16,000 students and 1,000 professors of the Universidad Europea can now receive, manage and issue official documents associated to key processes of the university in less time, such as academic certificates, general certificates, scholarship documents or expense receipts. This is possible thanks to the global integration of Indra's electronic signature and filing solution in the University's Academic Management System.

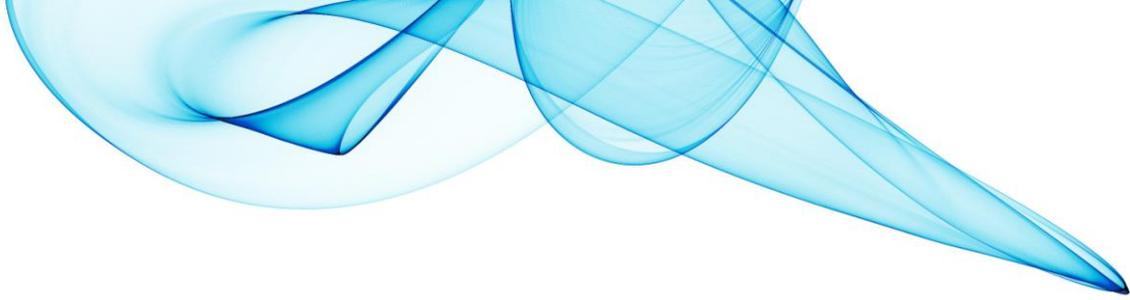
This new service has been designed for both students and professors and it facilitates the electronic signing of any document used by the university, regardless of the area and geographical location. This can eliminate tedious and slow paperwork processes, strengthening the university's objectives, thus improving the service offered to students, reducing administrative times and meeting the environmental and sustainability objectives.

The results obtained after the implementation of the project speak for themselves. More than 16,000 electronic certificates and 19,000 documents have been signed in less than a year, including general certificates and modification certificates in electronic format.

### **Certificates and dossiers available in 24 hours**

For example, an academic certificate can be issued for a student that has moved to New York, so that he/she can present it to the company or entity for which he/she is working within a 24-hour period, depending on the different stages of each process. Likewise, students transferring to another university can easily transfer their electronic dossier, preventing delays and the unnecessary waste of paper.

On the other hand, professors do not have to move around campus to manage general certificates or grade reports. Any professor can access the system from their home to enter and validate grades with their electronic signature. These are automatically filed in the system. All modifications are also made electronically with no need for the physical intervention of the Academic Secretary, who can check the number of general certificates signed and certificates pending to be signed at all times. In addition, once a certificate has been signed, the student can automatically check his/her final grade.



Indra's electronic signature solution, Amara Pfirma, facilitates the integration of the electronic signature with digital certificates in corporate processes. It allows users to receive all documents pending to be signed from any application in a single inbox folder and they can return them signed to the application when the process is complete with all necessary signatures. This makes the process swifter, concentrating the complexities associated to the signature process in a single point. In addition, it allows the user to check the progress, who is responsible for the process and the number of steps remaining to complete the cycle.

Finally, the Amara Archiva solution implemented on a commercial document manager stores all certificates signed with an electronic signature and their signatures with the corresponding guarantees, thus allowing the use of safe verification codes, printing signatures and, all in all, functions that guarantee the validity of documents after they have been printed.

The project also required solid consulting work to achieve the in-depth re-engineering of key processes and change management activities at the Madrid and Valencia campuses, for the more than 1,000 professors of the Universidad Europea.

The multinational consulting and technology firm has combined its vast experience in the electronic administration and academic management environments in this project. The company has implemented electronic processes that provide services to over 20 million citizens and has transformed over 5,000 procedures into new electronic administration channels. Likewise, it has implemented academic management solutions in more than 5,200 educational centres, for more than 120,000 professors and over two million students.

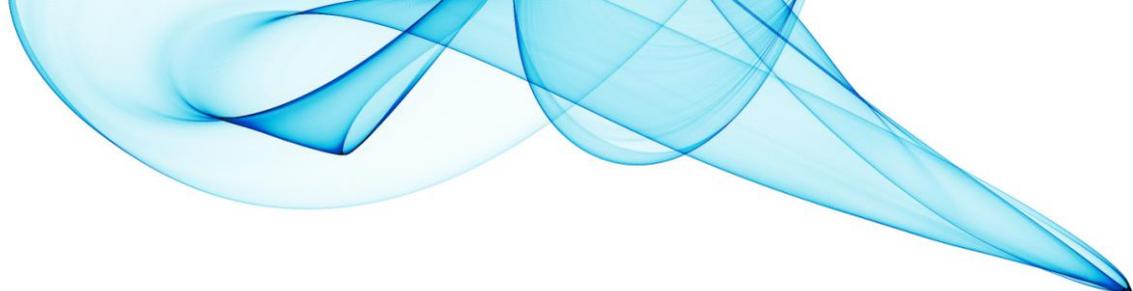
### **About Indra**

Indra is one of the world's largest consultancy and technology multinationals, a leader in Europe and Latin America and is expanding in other emerging economies. Innovation is the cornerstone of its business, which is highly focussed on the customer and on sustainability. The multinational is one of the leaders in its sector in Europe in terms of investment in R&D and innovation, having invested more than €550M in the last three years. With sales approaching €3,000 million, it employs 42,000 professional and has customers in 128 countries.

### **About Universidad Europea**

Universidad Europea is the leading private higher education institution in Spain. This educational institution of wide renown has a vocation for innovation and has over 16,000 students. Its mission is to offer an integral education to its students, training students to become leaders and professionals that are prepared to provide a response for the needs of a global world, adding value to their careers and contributing to social progress with an entrepreneurial spirit and ethical commitment.

In addition, one of the goals of Universidad Europea is to generate and transfer knowledge through applied research at the forefront of intellectual and technical development. Its activities are established on three fundamental values, true to its vocation to innovate: achieving a high employability of its graduates, international nature and boosting the skills and competences of the student.

An abstract graphic consisting of several overlapping, semi-transparent blue shapes that resemble flowing ribbons or liquid forms, tapering towards the right side of the page.

The Universidad Europea currently has three campuses: Universidad Europea in Madrid, Universidad Europea in Valencia and Universidad Europea in the Canary Islands. These campuses have seven Faculties and Undergraduate Schools and four Post-Graduate Schools: the Post-Graduate School of the Universidad Europea, IEDE Business School, the Real Madrid - Universidad Europea University School and the ESTEMA Business School. The institution has a Professional Centre that teaches Higher Education Courses for Undergraduates and shares the same university space for other higher education courses. Likewise, the Universidad Europea has started the Personal University, an innovating study methodology based on three fundamental pillars: flexible, tailored and interactive education, with the purpose of facilitating access to higher education to all students who wish to make their professional and personal responsibilities compatible with a quality education.

More information: [universidadeuropea.es](http://universidadeuropea.es), [uem.es/es/gabinete-de-prensa](http://uem.es/es/gabinete-de-prensa) and in Twitter: [twitter.com/ueprensa](https://twitter.com/ueprensa)